User Group Conference Call

9/12/2013 (DIMS) & 9/19/2013 (Votec, DFM)
Training Hours – DIMS 1 hr, Votec 1 hr, DFM 1 hr
http://weihelp.sos.wa.gov/help/VRDB/UserGroupConferenceCalls/Pages/default.aspx

Update from state

1. [9/19 Update] – We deployed some changes to MyVote on 9/17 which caused a problem sending new registrations and address changes. Also, mailing addresses for new registrations had -1 in the mailing country field. Both were fixed by 11:00 a.m., and test records were sent to verify the fix.

   Check out the new way registrations and address changes ask for the mailing address.
   Add - For Canada, present it like US (but display state as Province.)

2. (DIMS) DXI 3.21 allows mapping for overseas civilians.
   DIMS is checking to see if Stevens is updated yet.
   A bulk audit will correct all the old ones.

3. Ballot Delivery Method
   How should we send ballot delivery method for UOCAVA voters to counties?

   a. Phase 1 – add VRDB Admin report and/or List Maintenance screen.

   b. Phase 2 – new fields in xml packets.
      DIMS – new fields in packet will not affect current processing.
      Votec – new fields in packet will not affect current processing.
      DFM – new fields in packet will not affect current processing.

   KI – uses permanent source, 3rd tab, Xemail.
   KP – Memail
   DIMS would map to the county values in the permanent source field.

   Votec – Absentee type field is being used. 3 digit codes.
   IS, FE… – put email address or fax phone # in Seasonal Address module.

   DFM – delivery preference field.
   Counties might be storing in user codes, vbm program statuses…
   DFM will help counties move their codes.

   Fax is usually on demand, not a permanent value.
   IS has one.
   We may want to take this off the MyVote option. (Check laws).

- Is it permissible to remove the option in MyVote to regularly request a "Fax" e-ballot? Counties rarely, if ever, receive an ongoing request for faxed ballots. It's usually a one-off request. [Update – we should be able to remove the fax choice.]
- Removing the option in MyVote would simplify fields/tables in OLVR.

On OLVR, does the UOCAVA voter have to select a preference? It should require a choice, or default to mail.

4. What about military field for MV records?
   We are trying to get the status from MV process. This should be a priority.

5. Sending language preference? This only applies to King.
   Send in xml packet, and/or a report in VRDB Admin.
   NOTE: Address change isn't asking for preference. We will add.

6. Send former name/address to counties in xml.
   (Prior name field.)
   Have MV send former name?

   Votec: (Send address to the Notify County field.)
   Votec counties send former addresses (some once/week, some once/month) to other states. They have the other state's addresses in their system. Same for DFM.

   These should be treated as two separate issues.

7. Adding precinct and part to checksum.
   Add version number to audit packet to indicate if precinct is added to checksum.

   Votec – checking to see if counties can send voter updates for all voters in a precinct.
   DFM – counties have to request voter updates from DFM support.

8. FVAP survey merged into EAC survey.
   Send to counties. [Sent 9/12].

9. ID Management – there have been some problems.
   King will send some voters to confirm for testing, including some inactive.

10. Merging voters.
    If a county merges a voter, they must then send vrsupport a note to cancel the eliminated voter from the VRDB.

    DIMS - KP and PI don't merge. They cancel one of the voters, which sends a cancellation to the VRDB. They move any information they want to keep into the retained voters record.

    Votec does have a way to combine two records. Does it send a cancellation to the VRDB?

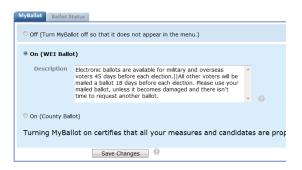   DFM has a voter merge, that creates just one record.
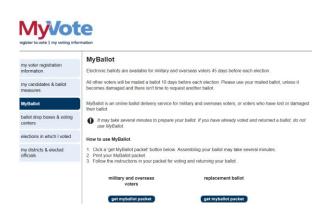   DFM system is sending cancellation notice to VRDB.

11. MyBallot   In MyVote -
    In wei admin – Use pipe for line feed.

MyBallot/Ballot Status

12. Ballot Status   In MyVote -

In wei admin – Use pipe for line feed.

MyBallot/Ballot Status

VENDOR UPDATE

DIMS
- Counties should read all DIMSnet Connections.
- National conference next year.
- MV voters coming in are all marked as 'unknown' military status. It is wiping out the military information in DIMSnet. The permanent category and permanent source gets wiped out. DIMS will look at this.

Votec
- Randy is at a conference in Illinois.
- If you need any help with getting ballots out… let votec support know.
- If you need the confirmation card template, email Samantha or votec support.

DFM
- Contact support for v13.8 EIMS upgrade. (v13.10 is coming out soon (2 or 3 weeks) but doesn't have a lot of things that affect Washington State.)

County Comments

Island – Big kudos to Votec for fixing label problem.

Skamania – Name changes – they must have already updated their name and signature with DOL.

DIMS – Overseas Civilians

CR – looks ok

KI – needs overseas…

Active Military Voter Report

County	King
Domestic Military	5628
Overseas Military	44
National Guard/Reserves	0
US Citizen Overseas	54
Not Military	1162395
Unknown Military Status	0
Total Count	1168121

KP – looking into mapping

Active Military Voter Report

County	Kitsap
Domestic Military	2
Overseas Military	7353
National Guard/Reserves	0
US Citizen Overseas	1
Not Military	146818
Unknown Military Status	0
Total Count	154174

PI -

Active Military Voter Report

County	Pierce
Domestic Military	5789
Overseas Military	6742
National Guard/Reserves	0
US Citizen Overseas	564
Not Military	428771
Unknown Military Status	0
Total Count	441866

SN - good

ST – looking into

Active Military Voter Report

County	Stevens
Domestic Military	109
Overseas Military	0
National Guard/Reserves	0
US Citizen Overseas	0
Not Military	28559
Unknown Military Status	0
Total Count	28668

WT – need updates

228

Active Military Voter Report

County	Whitman
Domestic Military	134
Overseas Military	19
National Guard/Reserves	0
US Citizen Overseas	6
Not Military	20459
Unknown Military Status	0
Total Count	20618

YA – still needs update or audit

Active Military Voter Report

County	Yakima
Domestic Military	152
Overseas Military	10
National Guard/Reserves	0
US Citizen Overseas	16
Not Military	106073
Unknown Military Status	0
Total Count	106251